



Haryana

Dr L M Singhvi

When I went to Japan, people in Japan told me, "We feel happy in going to Haryana industrially." Why? They said because "we have a Chief Minister like Mr Chautala who means what he says. And who does what he says."

One of the extraordinary things that I found was that in Haryana, electricity to industrial undertakings is almost guaranteed and the testimony of Japan is a very strong testimony because they feel unhappy if electricity is switched off. They feel unhappy if there are too many hassles and we are famous for creating hassles.

But Haryana is hassle-free, and Haryana is hassle-free because of the Chief Minister who has the political will, who has the understanding of issues and whose common sense is so robust and so strong that it makes Haryana move forward.

I came here only to say how happy we are that Haryana is in the forefront of utilizing the great reserve of power and resources that India has in the Indian diaspora. Now, I say how delighted I am also that my member Secretary, Mr J C Sharma, is here. He has his origin from Rajasthan, he has lived in Punjab and he identifies himself with Haryana.

So, you see, he is a zamindar and that is much more than I am. But may I say that the diaspora day and the Sammelan is only a beginning of a great enterprise that is before us. We are starting a journey of a thousand miles and this is only the first step in the journey of a thousand miles.

I wish you all the best. All the Pravasi Bharatiyas here must make common cause with any state to which they can relate. But as someone said very beautifully yesterday, "Money goes where money can be made. Money goes where it is safe. Money goes where there is a sense of welcome." Let Haryana and all the other States compete. Healthy competition is required. Let them all compete to see that the best of resources are here because ultimately nothing works unless it works for the people of India. And let us make it work for the people of India. Thank you very much.

Welcome Address by Mr M K Meghlani

Hon'ble Chief Minister of Haryana, Chaudhary Om Prakash Chautalaji, Illustrious and Distinguished Pravasi Sons of India and hence our Brothers and Sisters, Sons include daughters and Hon'ble Shri B D Dhalia, Principal Secretary to the Chief Minister, Shri Prem Singh, Vice-Chairman, Foreign Investment Promotion Board, Shri Bhaskar Chatterjee, Financial Commissioner and Secretary, Town and Country Planning and Tourism,

It is a matter of great pleasure and privilege for me to extend a very warm welcome to the Hon'ble Chief Minister. He has very kindly spared his valuable time for this function. In fact, just now, Dr Singhvi has spoken about the impression, the impact our Hon'ble Chief Minister has had on various countries. He specifically referred to the fact because two weeks ago he had gone to Japan and it was fresh in his memory as to what



happened in Tokyo and other places in Japan. How they related to the industrialization, particularly Japanese companies which have come and invested in Haryana and the leadership that they are receiving here that they are facing no problems whatsoever.

We are going to show you a small clipping on the video also, which would emphasize this. But if somebody had gone to San Francisco, Los Angeles, we have our NRI friends from Los Angeles also, Mr Sandhu has visited 56 countries all over the world and everywhere wherever he has gone, he has left indelible mark, indelible impact on the minds of the people and wherever we happened to go everybody talks of Haryana. Haryana has been made famous. Everybody knows about the main features of Haryana and, in fact, the friends here, our distinguished guests who have come from all over the world, various countries, speak English because some of them do not understand Hindi.

I would like to tell you the basic things about Haryana because the main speech would be from the Hon'ble Chief Minister. Haryana has 21 million people. We have 44,212 sq. kms to be exact, of landmass, which amounts to 1.33 per cent of the total landmass of India. It is a very small state. About 2.1 per cent of our population again is small, percentage-wise. But I would explain just now the total impact that Haryana has had.

When Haryana came into being as a result of the reorganization of the then Punjab state in November 1966, we were not sufficient even in food production. We were basically an agricultural state, not an industrial state. We were not even able to meet the requirements of food of our own population. Our production was just 2.6 million tons of food grains and most of it was jowar, Bajra and maize, i.e., coarse grains, not wheat and rice. Today, we are contributing 10 million tons of wheat and rice to the Central Pool which is being given or being sent to other deficit states of the country and even being exported by the Food Corporation of India. Having done very well in agriculture by the Hon'ble Chief Minister, he decided that we must now diversify. And diversification has to be not only in the field of agriculture but in the economy also. The primarily agricultural state of Haryana has now 33 per cent of our GDP coming from industrial area, i.e., secondary sector and about 40 per cent coming from the services sector, i.e., tertiary sector. That is a lot to be said about.

On the industrial front, we have been emphasizing that all the basic facilities must be provided for the industry - whether it is power, whether it is roads, whether it is industrial estates. We have land banks available in 47 places all over the state. The arteries of India pass through Haryana. All major roads, i.e., whether you have to go after finishing the session, most of our brothers and sisters may like to go to various places from where they belong to. If you want to go to Punjab or Himachal, you have to pass through Haryana. If you want to go to Rajasthan, you have to pass through Haryana. If you want to go to Uttar Pradesh and the southern side, Agra or Madhya Pradesh you have to pass through Haryana. National Highway Nos. 1, 2, 8, and 10 all pass through Haryana. So, all the major arteries of India pass through Haryana. When you disembark at the International Airport at Palam, you are nearer to Haryana than to the Gateway of India. You would spend about more than an hour reaching here, but for the Gurgaon Industrial State, you will take five minutes from the Airport. Now, I am not telling a lie.

So, having completed all these facilities, he has now started concentrating on the welfare of labour, welfare of the poor. That is why we have excellent law and order situation in the state. We have very harmonious labour management relations. We have Japanese friends sitting here, they will testify to this. Dr Singhvi was telling about this. We have excellent labour relations. Not even in a single factory or single unit you will find labour problem. We have 36 communities. I must highlight this, we have 36 communities living side by side together, of various, religious, social, socio-economic communities, caste-wise, region-wise and the Hon'ble Chief Minister has taken steps that they function as one unit, one homogeneous group who are working and toiling

for the progress and prosperity and peace in the state of Haryana.

I think I have taken enough time. Once again, I would like to extend a very warm welcome to all of you, our Pravasi brothers from all over the world that you have come here, come here to this valley, and come here to Haryana for. Thank you very much and once again I must welcome and thank the Hon'ble Chief Minister for sparing his time. He would be finally addressing us. Thank you ver much.

Mr Om Prakash Chautala, Chief Minister of Haryana

(in Hindi)

Address by Mr Om Prakash Chautala, Chief Minister of Haryana

All the Respected Officers of Haryana Province, all the Emigrant Indian Citizens who have arrived from different countries, now it would be injustice to call "Emigrants", after the legislation taken up by the Prime Minister we all are Indians. Now, we all are the citizens of India and according to our tradition and system, not many problems are faced to set up a law based on whatever that has been discussed by the Prime Minister.

As we are meeting in the beginning of the New Year, first of all I wish you all a very Happy New Year and I would pray to God to have the New Year filled with happiness for all of us. May you achieve success in the mission for which you have arrived to your country? For this, I would like to thank the External Affairs Minister, FICCI, Dr L M Singhvi with whose efforts we are able to meet here today.

And the date that they have selected for the beginning of this programme is a historical date. It was on this day, i.e., 9th January, when Mahatma Gandhi came back to this country and started the struggle for freedom. And fortunately the concluding of this programme is also taking place on the birthday of a great person. Tomorrow is the birthday of Swami Vivekananda, who not only established your efforts, your hard work, your cooperation, your business acumen in other countries but also enlightened the fame and pride of the nation. Swami Vivekananda went to different countries and put forth your programme to his best. And on 11th September, 1893, he brought pride and respect for India in the whole world by his historical speech.

It is a renowned achievement that it is due to your afforts, that the fame and pride of the country has grown by leaps and bounds. It has been a pleasure to see the views depicted in the photograph shown. Nighalaniji has discussed it in great detail, and just now Dr Singhviji has also said that it is not just because of our hard work. Fortunately, Haryana province, which has been talked of, is the workplace of Lord Krishna. It is the birthplace of Vedas and Upanishads, the fighting land of Mahabharata, which was not fought for the gaining of power but which was fought for some ideals and principles.

Today, that Haryana Province has been working on the right matters. On every step ahead in the journey, my views were shown to you. And after the formation of Haryana State, we have achieved success in all kinds of industries whether it is automobile, or textile, or construction, or electricity, or whether it is agro-based industry. And this, to a large extent, has been brought to our light by many of the foreign companies. They have supported us.

Today, around 600 famous foreign industries have invested their funds in Haryana. Out of this, 133 alone are from America. Among the countries trading with India, Japan stands third in that and 80 per cent of their investment is spent in Haryana province.



I do not want to discuss on what we have done. Once a delegation of 60 industrialists had come over from Japan under the auspices the Getro Company. The Chairperson of the Getro Company said, in his speech that today we need not go to any other country to spend our investment or for building up our trade market. Haryana is the best opportune place for us. This definitely boosted up our spirits. The main reason for this is that the people of Haryana are very good in business and are hard working.

Geographically, the situation of Haryana is this that it is surrounded by Delhi on three sides. Not in a bad sense but in a good sense. Haryana's borders are covering Delhi on its three sides. Nighalaniji has given you detailed information about this. So, there are all kinds of facilities available. Fortunately, you are here. I request you to come over to Haryana. It will take only half an hour. And I would request all the authorities to offer you all the facilities. And if you visit our flourishing towns, our industrialists will gain support and guidance from you. They can benefit from your experiences. You can bring forth to them anything that you find wrong or missing. The citizens of Haryana find themselves quite proud to work according to the guidelines of other people. We want them to learn. By telling this, I am not asking you to show your richness. The fame and pride of the country has grown by leaps and bounds by the grace of God, by your experience and hard work, efforts, your business acumen and your love and affection. We would like to take advantage of it. We wish that Haryana Province should achieve great success, and we wish to work hard for it. Subsequently, we are achieving success in it. I hope your arrival here would definitely help us. I pray that our relationship last long.

Compere

May I now invite Mr Dekh Sandhu from Los Angeles, United States, to kindly speak on this occasion.

Mr Dekh Sandhu, Los Angeles, USA

Hon'ble Chief Minister of Haryana, Mr Om Prakash Chautalaji, Senior Officers of the Haryana Government, and Friends,

We feel deeply honoured and touched by the hospitality, warm welcome and the good arrangements for the Pravasi Bharatiya Divas celebrations. It is also a matter of great satisfaction particularly for me that Haryana is a partner state with the Government of India and the Federation of Indian Chambers of Commerce and Industry.

For this mega event, the Hon'ble Chief Minister of Haryana accompanied by industrialists and senior officers visited Los Angeles in June 2002 and met a number of NRIs. During their stay in Los Angeles, my company GTC Telecom Corporation got an opportunity of making a presentation about setting up of this solution centre and to provide a golf centre and software development services in India.

GTC Telecom is a nationwide full services provider, of telecom services in the United States. GTC Telecom provides voice, data and Internet services. The company has partnership with 3,000 companies, including a major realtors, retailers such as Best Buy and K-Mart.

Over the past four years, we had well placed superior customer service for our own customers. So, it is only natural that we look at this opportunity to support other businesses. The meeting with the Hon'ble Chief Minister of Haryana helped to provide a clear sense of opportunity of building a new business in Haryana.

GTC Telecom signed an MoU after we have convinced them that Haryana was a right

destination for setting up facilities. The company established a subsidiary for the purpose of solutions for this new venture. I came to India on 15th of July, 2002 to explore the possibility of turning the MoU into reality, making us one of the first NRIs to come to Haryana at the Hon'ble Chief Minister's invitation.

I may share with you that I was impressed with the quality of infrastructure existing and within a couple of days I was able to make up my mind to set up a call centre in Gurgaon. Friends, I may share with you that I have not asked for any special incentives or any benefits, we have leased 16,000-sq ft facility in state-of-the-art commercial complex in Gurgaon and construction is in full swing. Our facility will be state-of-the-art built according to international standards making it at par, if not better than any facility located in the western world.

Our total investment in this project would be to the tune of Rs. 20 crore. The progress made in building this facility has been remarkable. I am proud to say that we shall be in a position to make this facility operational around 31st January, 2003, in 90 days since we began construction. I will feel honoured if the Hon'ble Chief Minister Haryana would spare some time and inaugurate my call centre. I may make an appeal to my other NRI friends to decide on Haryana as their investment destination where all the necessary infrastructure and all other facilities are in place. At the end, I must congratulate the Hon'ble Chief Minister of Haryana and his team for partnering with the Government of India and FICCI and making a good presentation. God bless Haryana, God bless India.

(Applause)

Mrs Sonia Sharma

(in Hindi)

Mr Kumar Krishan, USA

Hon'ble Governor, I am moved by your speech. I have to say it in English because I left India more than 39 years ago. I am basically a Kashmiri Pandit who left for the United States about 39 years ago. So, I am not too good in Hindi. The reason why I am here is because I can't be in Kashmir and Haryana has given Kashmiri Pundits a basic place to stay. I am really grateful to you.

My brothers, my all relatives are there and they are contributing and marching behind you.

The point I would like to make is when you said that Haryana is the cradle of our culture and civilization. So was Kashmir. So, we relate very much together. I am very concerned about the fact that we may be blindly adopting western culture and mannerisms and so on. And I would like to have your comments about how we are going to retain the Indianness, the unique culture we have, the Mahabharata culture, and the Ramayana culture.

The other question I have is that your state is emphasizing on economic development and I stand firm on that. But I think in the long run that the economic engine will work if you are going to put extreme stress on higher education, So, that you will have an insured future growth because you will have skilled labour. So, I have two questions.

How are you going to retain the Indianness and the culture in the presence of such industrialization?

What are your efforts going to be in really gathering the momentum for higher education?

Thank you.

Participant

Hon'ble Chief Minister Chautala Saheb,

It is a matter of great pleasure to be here. I just want to share the information what HSIDC, Haryana Government and all of us are trying to do on the technical higher education. A very valid question was put by one of the NRIs.

First of all, this is an inspiration from NRIs, all those who did engineering along with us. At that time, India was not that rich and at that time most of our professionals had migrated to all the countries outside like the US, UK in search of earning money. I also went out. I went to Norway, but I didn't go for money, I went for education and came back. From Haryana, I have been working constantly in the industry.

If you can see what the governments and the NGOs, as well as some of the administrations and the President of Indian Printed Circuit Association. In Haryana, we are planning to set up an Interface Institute between academies and the industries. There had been gaps that the industry was not getting properly and fully professionally trained technocrats. So, we have decided and we have told the Haryana Government and even to the extent that we went to Germany. I am very pleased to say some countries like Switzerland and Germany have also agreed to participate in our project.

So, what is this project? On 2nd of this month, there was an advertisement that 1,500 crores of rupees for the quality improvement of technical education have been set aside and Haryana is one of the states out of them which has been selected.

So this Interface Institute has its goals:

1. To train the teachers because the bigger handicap today we have got there is the mushroom growth of technical institutions in all the states and even in Haryana, but the standards of teachers are not good. So, we are going to improve the standards of the teachers.
2. We don't want that in Haryana the job-seekers are produced. All the engineers should not be sitting on roads and asking for jobs. This institutions would like to generate entrepreneurs so that they may produce more jobs.
3. We want to start Post - graduation in Electronics and Communication, and Software, Production, sort of courses for two years so that they can be accepted immediately by the industry.
4. We from Haryana are looking for export-oriented projects. I give you an example. In Kenya, Zambia, Tanzania, and Botswana, we did the survey. Some of the states, particularly Botswana, by the grace of God have lots of diamonds. So, they wanted to give employment to their people, but they don't know how to keep the youths busy. So, we told them why don't you produce the television and why do you import the television. And this will make your people busy and they will get the jobs. So, we have made one project institution like this, the complete project, the technical know-how and manpower will be trained and exported outside.

So, these are the multifarious activities of that project and the project is with the HSIDC and Haryana is very much aware and I may tell you we all as NRIs and others are gems. But there are some threads which bind us together, and there would be lots of things to follow. Mr Radhakrishna Sharma, National Director, Audit Systems from the Australian Taxation Office, has a couple of questions to ask.

Mr Radhakrishna Sharma

I have got a question on taxation. I am the National Director for Income Tax Compliance working for the Commonwealth Government of Australia. Being an ITF personnel and belonging to Haryana, I just want to know because in totality I feel within India IT is doing a lot, but I think within India we are not up to the mark. How are we planning to expand it within the government sector and being from a countryside I would like to know what all we are planning for the villages. (Hindi)... I am not looking at Haryana within India because I think Haryana has to come at top in the world at some stage and IT could be one of the factors. So, I think that is what my question is.

Thank you.

Mr Paul Mitchell

(Speech in Hindi)

Organizer

Welcome to Haryana. Before we invite any questions on the progress of development in Haryana, I thought it would be better for me to give you some idea about the development and the urbanization process in the state. Earlier, you have been told about the development on the industrial front and you must agree that the process of urbanization takes off as and when industrialization process starts, and Haryana has also not been an exception.

To understand the process of urbanization in Haryana, one must keep in mind that it is not something of a new endeavour in Haryana state. It has been tried all over, but some of the special features which make it so distinct from the other state, I thought, I will just very briefly mention to you. Firstly, before we started the urbanization process, we made it very clear that though haphazard growth is not allowed. Well, it is very easier said than done. All over the state, all over the country, you must have seen, lots of cities are coming up, new development is taking place, but side by side the problem of slums is proliferating. A lot of haphazard growth is taking place.

In order to prevent that, we have declared controlled area around all the potential growth area to prevent any haphazard growth. Then, we have prepared the development plan, distributing the urban activities in different sectors and this is followed by a strong enforcement machinery. That is one of the reasons today why the cities in Haryana look so neat and clean, so well-planned.

You must have a proper statutory backup for enforcement. Otherwise, cities will degenerate into slums. Why we started in Haryana? Because after having done at the planning stage, we in fact formed Haryana Urban Development Authority, which is a state-level organization.

Unlike many city-level development authorities that we have in many parts of the

country, in Ghaziabad, in Noida, and in Lucknow and so many other places, the advantage of a state-level urban development authority is that you take the entire mass area of the state and go for a balanced growth. Because all the state is not as potential as could be perhaps Gurgaon, Faridabad, or Panchkula. Still, Government has a responsibility for developing all the district headquarters, all the remote areas of the state. That is the reason we thought we will start with HUDA.

Initially, urban development in Haryana has been confined to what HUDA did. HUDA played a role of a catalyst. It set the ball rolling and with all the infrastructural facilities, all the amenities, not only the construction of houses or construction of residential colonies. It is only when we reached that stage in the late eighties that the private developer gradually started coming in.

Today, we have the example of Gurgaon, which is a very good example of private developers joining hands with HUDA. Well, that stage is possible when you attain a certain degree of development and that has happened in Haryana. We talk about ideal urban development when we gave the example of Chandigarh. It is a very good planning. Now, we can also claim that close to Chandigarh, our city in Panchkula could be as good as Chandigarh, if not better because some of the deficiencies, some of the pitfalls in Chandigarh development have been adequately taken care of.

Coming back to HUDA, I thought we did not give you all the details about the allotment of plots. How the plots are available, what are the plots available. Well, we have all the things ready in the brochure. Whenever we go abroad, we are inundated with the queries about the availability of plots in different HUDA sectors, especially in Gurgaon. Also queries about possible investment in the urban development sector.

We started with HUDA, but now we are gradually getting into a sphere where we would like to rope in the private partners also. We have got a very good system of inviting the private people to operate in the field of urban development. The laws of the field are very clear because anybody investing in a plot of land whether for industrial purpose, whether for residential purpose or a commercial purpose, he must know what are the laws available. What are the laws of the game? What are the remedies available in case his application is refused?

We have got a very good statutory backup and over a period of time it has been accepted by the private developers. That is the reason you must have seen in Gurgaon. It is a very harmonious sort of activity. Most of the infrastructure has been provided by the government agencies and the private builders. Of course, we have taken money from the private builders and they have set up the housing complexes.

In case you are interested in setting up your colony, we get lots of proposals from the NRIs, especially with regard to the setting up of commercial complexes. You are most welcome to come to us. We have got very well-defined rules and I tell you Haryana's rules and statutes are being copied elsewhere for implementation. Through these statutes, we have not only implemented the housing complexes, the residential complexes, we have built up huge infrastructural facilities. We have mentioned about the rainywell scheme in Faridabad, which the Hon'ble CM is going to inaugurate on the 26th of January.

We have built up a drinking water scheme in Gurgaon at a cost of close to 40 crores of rupees and we have provided water for 16 lakhs of population. We have created huge sports complexes and we are building up auditoriums. These infrastructural facilities in the absence of which no town can think of having all the facilities, are at a completion stage and this is possible only because we have provided some system by which we allow the private developers to come. At the same time, they are asked to pay for all the infrastructure developments also.

Here, of course, I am not giving you all the details about the availability of plots either in the private sector in HUDA that are available in our brochure. But I thought this should be good enough to put your mind into the problem and in case you have any queries to ask, if you want to invest in the urban development sector, you are most welcome to ask any questions. We will try to answer the questions.

Thank you.

Dr Somer Dutta

I have a question that I hope you will not mind. I am Dr Somer Dutta, Tampa, Florida. I am also part of an alliance of chambers of commerce from Florida, Atlanta, Georgia and Houston, Dallas, Texas. We have three chambers of commerce. We have joined hands and I started one in Florida. Our biggest concern and the question is that of corruption and hindrance from "the entrenched-in bureaucrats."

I hope the promises made here by the people will be kept and I hope there will be a one-window system so that we don't have to run around. I meet a lot of people in chambers of commerce, in technologies, businesses and professionals in the organization, mostly from northern India, Delhi, Haryana, and Punjab who want to invest. We would like to see that the process is made easy. The biggest concern is the one I mentioned earlier, that of corruption, hindrance. Please address that.

Thank you.

Organizer

Your concern for corruption has been taken into account. The very fact that we operate with the 5A Developers and they are very happy with us. The fact that there are more and more applications coming from the private developers shows that they are happy, the incidence of corruption is much less, but it has been our concern. We also play a regulatory role. HUDA is basically a state-level developing organization but as and when the private developer comes they interact with Indian bureaucracy, Haryana bureaucracy.

Our bureaucracy has been very responsive. Well, I don't say that we don't have corruption cases. They do come to our notice from time to time, but we deal with them very strictly, we go very harsh against those people. I can assure you that you come to Haryana, we have a single-window system to take care of the applications, the queries emanating from the NRIs from different parts of the world and to address them immediately. We don't take long time to sort out your problems.

If you want to set up something, your problems are looked into immediately. We have a system of separate procedure for the NRIs coming to us and we do feel that they are not used to our system of working. So, if you make it very bureaucratic, they either get exhausted, they get fed up and say, "Well, enough is enough, no more Haryana, no more India."

We do take note of your concern, do take note of your problems. I don't know whether you have an experience of interactivity with the Haryana's bureaucracy or not. You will find it is a very immense experience, we have a human face, we try to be as responsive as possible. If you have any instance of corruption, any instance of harassment, you are most welcome to bring it to our notice.

I understand your concern, but please keep it in mind that whether it is for urban

development or for industrial development rules cannot altogether be done away with. We bureaucrats do insist on rules in order to give a sense of transparency to everybody, that everybody is treated equally and you will agree that anybody coming to us first they check up what are the rules of the game.

I would suggest one thing now that you have referred to. We have been dealing with this department for four years and he does not even know even about your problem. The best way is immediately after this session you should meet us and we will get it sorted out.

If you have an individual problem, you are most welcome to bring it to us. The days of incentives are over because we feel that our location is so strategic, the clientele is available, and people are looking for some very good specialized treatment so that itself is an incentive for any prospective investor to invest. Don't talk in terms of reduced land rates or other incentives because that is nothing as compared to getting land straightaway across the table that itself is a big incentive.

We feel our lands are very well situated, coming and getting a plot in Gurgaon itself is an incentive. We will certainly see that you get a plot and we are very eager about Medicity.

One incentive that has been given in the case of Medicity is that FAR has been increased from 100 to 150, so that the covered area is straight away 50 per cent more than other areas. That means for smaller amount of land you can construct more.

In fact, the Hon'ble Chief Minister had made a request that now you are here and Gurgaon is just 30 minutes away. Why don't you visit?

Ms Shanta Devi

I am Shanta Devi from Surinam, Dutch, and of Indian origin. I don't know how to put it. Anyway, I have been actually all over India and I want to know why people are advising me not to go to Haryana State. They said you will be kidnapped. I said, why? I have been travelling all over India. What is the problem with the safety of a woman travelling alone in Haryana. That is my question.

Another thing, I have been following all the sessions all over this three-day conference. For the eight days I have come to attend the GOPI conference and FICCI conference. And I have got an idea which I want to give. These are just three small little lines.

(in Hindi)

And I have another thing. I wrote the song in Dutch and Lady Sharma from Surinam will translate it for you. So, you please go to her for translation. If you suggest it, please say something in Dutch.

Dr Krishna Jain

I am Dr Jain from Michigan. I am a Surgeon and my family is in Karnal. The question I have is that even your Medi City is very good. It's wonderful. What plan does the state have for providing healthcare for the rest of the state. Despite the criticism, HUDA has done a very good job in many areas.

But for healthcare I don't find much happening and what I would suggest is that

maybe a partnership between Haryana State and NRIs because the State itself doesn't have the money and the NRIs will not risk all their money in putting up projects which may or may not be profitable. So, what I would recommend for healthcare which unfortunately gets very little attention because it will be a task for Gurgaon and industry and how much money we are generating. But if we don't have healthy workers, your productivity goes down. You need to have healthy workers to go to the factories and they need their healthy families. So, what is your plan for healthcare in Haryana?

Organizer

Healthcare is a big subject. Health is a big department that we have. We had a focus on health also because today this morning we were talking only on developmental aspects. That is why I spoke only on agriculture where we began and then under the secondary sector and then under the tertiary sector. But Haryana has been focussing on the social sector and health is a very important aspect of it. And our expectancy of life at birth has gone up from 25 in 1947 when India became free to almost 65 and women's life expectancy at birth is higher than that of men.

Then, infant mortality has come down tremendously from 129 to almost 50, which is still a lot to be attained as compared to other places. We have a system of primary healthcare through community services. We have a healthcare system for each person for each family. We have an ANM who looks after 5,000 people. We have Anandwadi workers who look after a population of 1,000 only, i.e., only 140 families or so or 150 families.

Now, at the higher level we have a medical college and a postgraduate institute at Rohtak. Then, we have a district hospital in each district. We have a sub-divisional hospital in each subdivision. We have a block hospital in each block. We have a community health centre for each 5,000 people or so, but not of the kind of Apollo or Escorts. Of course, All India Institute of Sciences is there, PGI centre is there and we have a very good health infrastructure, of course, coming from the private sector. A hospital is going to be set up by an NRI in Yamunanagar because he belongs to Yamuna-nagar. We welcome you, there can be a government-private sector participation.

Organizer

We have come to a specific suggestion of roping in private parties for augmenting healthcare facilities. We do have land available for the setting up of hospitals by the private parties. Medi City project has recently been plotted. The gentleman was interested in the Medi City project in Gurgaon. But we have land available in Faridabad, Panchkula and other important district headquarters, which are given to the reputed medical practitioners if they can bring money from abroad or if they can locally raise money. Even for small nursing homes and clinics, of course, they are given an option. So, depending on in what way you want to come to any of the cities in Haryana and start your practice, you can choose from any of these options.

Organizer

We are open for joint venture participation in healthcare investments. So, we can participate, we can pick up equity, maybe in the form of land. So, maybe he can finance you and we can pick up higher shares also. And we are open to such proposals. We have been in joint ventures and maybe if you come to us with a viable, bankable project, we will promote you by taking up joint venture equity with you.

Mr Shyam Pandey

Good afternoon. I am Shyam Pandey. I am from Qatar. I am working in an oil Company. I left India about eight years back. Before that, I travelled over almost all major countries United States, Japan and Europe.

For the last six years, I have been working in the Gulf and I definitely wanted to come to India. Still, my wish is to come to India and share my knowledge with my fellow citizens. I belong to Faridabad and for the past four years I have been trying to search and find out. I have got a plan what I am going to do, I want to start an institute in quality control, quality management. And basically my aim is to train, to develop manpower and all where manpower can be trained. I am sorry to say about the condition of Faridabad. I appreciate the ambitions of our CM for Gurgaon. But the same plan was there for Faridabad almost 30 years back. And we can see what is the condition of Faridabad.

And for four years I was not able to gather courage to set up a small industry in Faridabad. I am sorry to say that Gurgaon may have also the same fate what Faridabad has. This is my request. Rather, it may be a complaint. But I am sorry to say to the Government of Haryana, please take care of Faridabad, which was your flag-bearer in the 70s. You are neglecting them, you are leaving them at their own. Before going for any ambitious plan, please look for your old things.

Thank you very much.

Organizer

I have conceded that there are infrastructural gaps, physical infrastructural gaps in our industrial estates in Faridabad. Over the years, they may be overburdened and we couldn't collect the user charges. We accept our fault.

But, of late, maybe for the last two or three years a lot of investment has been made in roads, water supply, and sewerage. Maybe, most of the areas are in the charge of HUDA authority. They would be able to explain to you better the exact amount and the kind of facilities they have extended to the already existing entrepreneurs. Thank you.

I should share with you one thing that we are aware of the problems. As Dr Harbans Singh said, various industrial estates are facing problems. Whenever you are on the path of development, problems do arise. It is never smooth sailing.

Our Hon'ble Chief Minister took a round in the first instance with the concerned officers and he began his tour of all the industrial areas in Faridabad where the Faridabad Industries Association is located. I served in Faridabad from in 1969 to 1974. That was the the golden era of that place.

Still, Faridabad is giving a lot of revenue and a lot of exportable items. It is not that bad. These problems are not only at Faridabad, but Kundli, Soni Park, Yamunanagar, and Panipat do also have problems. Everywhere there are problems, whenever there are industries there are bound to be problems. And steps are being taken simultaneously to solve the problems.

It is definitely a case for improvement and we are endeavouring to come up to your expectations by investing more and more. You have come over to our new areas, which we have recently created in the last three years.

For your information, I would like to make some comments about development in Faridabad.

One of the biggest problems of Faridabad is that it doesn't have adequate amount of sweet water. Drinking water is a great problem and for your information I would like to tell you that HUDA has started executing this scheme for the last six to seven years by getting water from Yamuna to Faridabad city and this scheme is going to be inaugurated by the Hon'ble Chief Minister on the 26th of January.

This will bring 10 million gallons of water per day to Faridabad city. And I am sure that will be the beginning of Faridabad's development. The drinking water problem is going to be taken care of. All the cities around Delhi suffer from chronic problems. In Gurgaon, the problem was sorted out about a couple of years back. As regards Faridabad, we are just on the fringe of it and I am sure from next month onward you won't have any drinking problem.

Another problem we have was the regular connectivity with Delhi. We talked about Badarpur junction where vehicles get held up for hours together. The flyover in Badarpur is going to take shape shortly. We are in constant touch with the National Highways Authority of India, Ministry of Surface Transport. They have all agreed, detailed planning and other things are going on.

For your information, I would like to tell you that another parallel connectivity with Delhi, that is, Badkal-Surajkund road is also being widened and made from four to six lanes. So, that will also give an alternative for going to Delhi in a very short time. Some of the slum areas of Faridabad have been totally removed and we are putting up new structures with a lot of good plantations. You may have seen it on both sides of Mathura Road. We have come up with new shopping complexes and we have also taken a decision in principle that some of the closed industries would also be converted for commercial purposes. With all these activities put together, I am sure it will bring about some regeneration in the life of Faridabad.

For closing down the industries, don't blame the Government alone. It depended on market forces.

Now, good days of Faridabad are starting very soon. It is a state-level development organization, it is not Gurgaon-based development organization.

Participant

We have four institutes, one in Pune where the Chief Minister, Mr Sharad Pawar, gave permit to the plan. We are building a campus, which will begin in July this year. What I am suggesting is that I would like to have a space of about 2 acres somewhere nearer Delhi because Delhi is the magnet for attracting. We train graduate engineers and postgraduate diploma courses and our graduates are in demand not only in India but abroad. And we don't need any grant from anybody, we only want a space at a concessional price. We got 10 acres of land from the Chief Minister of Maharashtra for 18 lakhs of rupees. We don't want free, we would like this institute to be located in Haryana so that it can serve the rest of North India because Haryana has a very dynamic upcoming status. I would like to meet somebody to work on the modality.

Mr Umesh Gupta

I won't take much time. Basically, I had just wanted to say that we are a software unit working here for the last three to four years and like everywhere there are some



problems but we have had some wonderful times also over here and while everybody else has been after the bureaucracy, at least from my experience I have had a very good time with the bureaucracy here. I have never had any issues at least at the higher level.

Industrial growth is also going on fine. However, I think there are a few issues which we from the IT industry, would like to bring to your notice.

One is that with HSIDC, they have a rule of three years and within which you have to start working once you take a plot. We had taken a futuristic view and we already have an office in Udyog Vihar, which is our own, but we also bought a plot in IMD Manesar. Now, everybody knows that the IT industry is influenced a lot by America and the western world and right now it is not doing too well. So, we would like to request if you could do something about it and make it five years rather than three years so that we are not harassed later on.

The other thing, Sir, was regarding sales tax. What happens is that, like in Karnataka, if you have an office over there and if you import software and sell it across to some other company you don't have to pay any inter-state sales tax which is at around 6 per cent or more. We are forced to open up small offices over there just to do all the billing from there. If you could take a look at that, that will be nice.

And just one more thing, right now the interconnectivity with Delhi is there, but if you see towards Noida there are lots of DTC buses and it is a day-to-day kind of a thing. There are autos, which can go without any problems. If we could do something of that kind where from all sectors of Delhi buses can come in here and go out, I think a lot of people will be attracted towards Gurgaon and other places.

One last thing, five years back, people used to feel very proud looking at the Delhi skyline and Gurgaon people used to say that we are next to Delhi and we are proud of that. But I think in the next five years Gurgaon's skyline will be better than the Delhi's skyline.

Thank you.

Mr Sunil Jain, IBM, Australia

Hello, my name is Sunil Jain and I work for IBM in Australia and I am the Asia-Pacific Manager for Sales and Business Development. First of all, I want to thank the panel for giving me a chance to speak. I think this is the beginning because unless people talk no problem is going to be resolved. I just want to say something very, very quickly. My friend has given a very positive view, which is very good. But at the same time let me tell you in my professional career. I travel all around the world. I deal with people at the personal level. I know Indian communities all over the world. I deal with them and let us say one thing here. I think this is a very good beginning and we have to start from here afresh, but let us not just say black when it is white or white when it is black.

There are problems and some of our friends have highlighted those problems, and no one needs to be defensive. All of us understand, we have problems, we have to solve these problems working together. I personally know a lot of people in Australia, in USA and other places who want to work with India and who have very deep interest in promoting business here. But they are facing hurdles, but this is the problem of the government. We have to work together. I just wanted to say this that let us just keep working in resolving problems. Let us be optimistic and let us be positive, but let us not ignore the problems which exist today. But it is a good beginning.

Thank you very much.

Hon'ble Chief Minister

Whatever criticism or suggestions are coming, they are being taken in the right perspective. We are all noting down the issues that are being raised and we will take measures with which these are sorted out. These are not being taken as criticism at all. We never take a criticism as a criticism because you have nothing to hide. If there is a problem and needs to be resolved, we are taking that in that spirit only.

May I know your name, please. The person who raised a small issue in IT. Umesh Gupta. So, there are two points in your question. One is regarding grant of extension and the right period for implementation of the project in the stipulated duration of three years. So, ordinarily also if some entrepreneur has taken some concrete measures, some initiatives for the implementation of the project and for reasons beyond his control could not complete the implementation within three years, we ordinarily grant extension of one year and maybe additional period of two years against some notional fee. But given the recessionary trends in your IT sector, we will do it maybe as a matter of policy from three to five years. I will take the case to the Government which is ordinarily for three years for implementation of the project we will extend it to five years.

Participant

I am holding the charge of tourism in the state of Haryana. As you all know, the location of the state being on three sides of Delhi and stretching up to Chandigarh in the north, Haryana has done very well on the tourism front, despite not having many places of natural beauty.

When you talk of tourism, you think of high, snow-peaked mountains, big seashore or big rivers, historical monuments. Unfortunately, Haryana doesn't have many of them. Nevertheless, taking advantage of its proximity to Delhi and the national highways passing through the state, we have fully utilized our strategic location by setting up small tourist complexes on the highway. We are very popular with the tourists, with the motorists and also around Delhi right up to Sonamahal that are very well known and very famous with the Delhi crowds.

Tourism, in fact, started in the government sector. There has not been many private investment in the tourism sector, to start with. But with the infrastructure development which is taking place in the state, we are receiving a lot of offers for setting up tourist complexes in the private sector as well and they are being examined by a small committee headed by the Principal Secretary. We don't offer land to start with; private party has to take care of land on his own.

But whatever other help is needed, we provide a helping hand. To start with, I will give a brief overview of what Haryana tourism has done so far and then we will give you some idea as to how our tourism-related projects could be set up in the private sector, especially around Gurgaon and Faridabad. We are receiving quite a few applications for setting up entertainment-related projects.

Hospitality projects based on eco-tourism. Some mega-projects are coming up close to Delhi taking into consideration a large number of upmarket clientele available in Delhi and Gurgaon.

Our places around Chandigarh, Morni and Panchkula are also "hotting" up. We are getting quite a number of proposals over there and also on the highways. But since Haryana tourism started as a state enterprise, I thought it would be appropriate to show you something that Haryana tourism has done so far.



Our most important destination Kurukshetra is becoming ripe as a product to be marketed all over. We are trying to organize daily tours from Delhi and for the benefit of our friends from abroad, we will come out with a detailed proposal of their going to Kurukshetra for a day's trip. One can go in the morning and get back in the evening via Panipat. Lots of attractions are being added in Kurukshetra. We have just got a panorama on the epic Mahabharata, then a light and sound show. At Kurukshetra, all the historical places are being renovated. So, I will welcome all of you to pay a visit to Kurukshetra, which is going to be our most important destination for tourism.

We are also encouraging wildlife tourism on the mountains that we are having near Morni. They include paragliding, mountaineering and all sorts of activities connected with adventure sports. So, they are getting quite popular with the younger crowd in Chandigarh. Before we get into that, let us have a view of what Haryana tourism has done.

Organizer

I have to wind up by stating that we are very grateful to all of you for sparing your very valuable time, for coming and joining us in the Haryana Pavilion. Very useful suggestions have been made. We didn't come here to hear the praise only. Some people have praised, but we have come here to seek advice, seek suggestions.

If there are individual complaints, please let us know them and that is the way if you have a problem, say at Gurgaon level or at Faridabad level, they cannot be sorted out at the district level. Then, we are available at Chandigarh or at Delhi. So, you have our cards, you can talk to us, telephone numbers are there. You can write to us. You can e-mail your things. We would take all measures and make the best efforts to sort them out. We are grateful to you once again for sparing your valuable time and sharing your ideas thoughts, advice with us. Please join us for lunch in the adjoining hall.